



RVR Kelowna  
7840 Hwy 97  
Kelowna, BC  
(844) 760-0004

## 2021 RENTAL CANCELLATION POLICY

**Effective June 27<sup>th</sup>, 2021**

The following cancellation policy applies:

Time to Pickup Date	Refund Amount
More than 14 days	Full refund minus \$100 processing fee
14 days or less	No refund

Exceptions may be made for COVID related cancellations.

### **Cancellation policy for all bookings made prior to June 27<sup>th</sup>, 2021**

The COVID-19 pandemic has created a significant amount of uncertainty for this year. With respect to this uncertainty, RVR Kelowna wants to ensure that you, our valued customers, can book an RV with confidence. We have adjusted our cancellation and refund policy for the year 2021 to the following:

Full refunds will be provided for any cancellations with at least 10 days notice prior to departure date. No refunds will be provided with less than 10 days notice.